

## Project Details: NAeG/14-15/00063

<b>Project id -</b>	NAeG/14-15/00063
<b>Name of The Project</b>	Urban Sector Management Information System (USMIS)
<b>Category of Award Applying for</b>	Excellence in Government Process Re-engineering
<b>Date of Launch</b>	30-11-2012
<b>Summary/Objective of the project</b>	<p>Introduction Urban Development and Environment Department (UDED) Government of MP (GoMP) is responsible for urban management, planning and development in Madhya Pradesh. The main responsibilities are as below. a.Dissemination of Various government Rules / Circulars / Instructions pertaining to urban development, management and planning. b.Supervision of Divisional offices (7) and all the 360 Urban Local Bodies (ULBs) of the State. c.Provision of any information on urban development, requested by GoMP and GOI d.Monitoring &amp; implementation of various schemes and projects. e.Leveraging funds for urban development in the State. f.Management and utilization of funds and reporting to concerned agencies. UDED has been proactively encouraging all 360 ULBs to accelerate the adoption of e-governance initiatives throughout the State. UDED is responsible for making rules in respect of: Recruitments, Qualifications, Promotions, Leaves, Pay Scales, Allowances, Loans and Advances, Retirement benefits like Pension, Gratuity, Compassionate fund, provident fund, etc. Problem BackgroundEarlier most of the information was maintained in manual form, with some information being maintained at the UDED level and the other at the ULB level. Given the sheer volume of data and its being spread across all ULBs, made extremely difficult for the UDED to take a holistic and sector wide view. The limited data available with the UDED was principally used by the department for transfers, postings, promotions, disciplinary proceedings, etc. Specific Objectives To design and develop an integrated Management Information System for tracking the performance of all ULBs in MP in the area of delivery of municipal services and poverty reduction, on a uniform basis and computerizing the various databases required by the UDED. USMIS was developed to meet the following requirements: a.Facilitate standardization and integration of a single integrated performance monitoring system across Municipal Corporations (Nagar Nigams), Nagar Palikas and Nagar Parishads. b.Provide basis for sector wide analysis, benchmarking and approach for urban development management and planning. c.Meeting all the standard reporting needs of ULBs toward UDED, GOMP and GOI through automatic compilation and generation procedures. d.Providing up-to-date, reliable and accurate data for strategic decision and policy making at UDED level. e.Improve supervision and monitoring of ULB services. f.Providing a human resource management tool to UDED Overview of USMIS USMIS is web-based and it is being implemented in SaaS (Software as a Service) model. It comprises of two components: a.Centralized, on-line and integrated Monitoring and Reporting system gives a real time dash board/summary of municipal performance through key indicators and generates various analytical and comparative reports required by Directorate of UAD and ULBs. This also represents a Decision Support system to help UDED in making informed decisions on the oversight and management of ULBs. b.Computerised HR and Pensions Database to assist in the more effective management of personnel and establishment matters in the urban sector for the complete state. This system caters to payroll processing for 1000 employees, generating pension of 15,000 pensioners and maintain comprehensive HR database of 60000 of employees.</p>
<b>Beneficiary of the project</b>	Directorate of Urban Administration and Development, 50 District Urban Development Agencies (DUDA), 7 Divisional Offices & all employees of 360 ULBs of the State and all 12000 pensioners of the Department/ULBs
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**Supporting documents:-**

[Award Specific Form](#)

[Self Certification by the Project Head](#)